

Case Study: Proximus

Introduction

This case study of Proximus NV/SA is based on a March 2016 survey of Nlyte customers by TechValidate, a 3rd-party research service.

“Using Nlyte, we have standardized asset acquisitions and how engineering works within our datacenters. Our 25 datacenter engineers and operators are now working almost from their desk. Our 650+ users, most of whom in read-only mode, can now self-retrieve assets in a single environment. We can now easily conduct impact analyses on problems, changes, and moves.”

Challenges

- Describes the state of their data center management before adopting Nlyte in the following ways:
 - Manual and unscalable record-keeping (spreadsheets, Visio diagrams, etc.)
 - Legacy, siloed approach to IT and data center service management
- Three biggest data center challenges before using Nlyte were the following:
 - Low visibility into data center operations and issues
 - Lack of integration with ITSM
 - No accurate asset inventory

Company Profile

Company:
Proximus NV/SA

Company Size:
Large Enterprise

Industry:
Telecommunications Services

Use Case

- Found the following Nlyte capabilities to be the most valuable:
 - Capacity planning
 - Asset lifecycle management (“dock to decom”)
 - Reporting and analytics
 - Monitoring and alarming
 - Connection management

About Nlyte

Nlyte Software is a leading software company focused on planning, managing and optimizing data centers. Nlyte Software enables enterprises to extend IT management software to include the physical layer with the logical and virtual layers of the data center, maximizing the financial benefits from the optimized utilization of assets, power and space.

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Results

- Realized the following benefits after deploying Nlyte:
 - Detailed location of all data center assets with total number of asset types known
 - Accurate and detailed data center capacity planning with confidence in capacity data
 - Improved global asset lifecycle management (“dock to decom”)
 - Centralized insight of all data center activities
 - Improved and more nimble IT service delivery and integration